



Independent Training
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BTEC Level 2 Diploma in Team Leading

The Pearson BTEC Level 2 Diploma in Team Leading (QCF) is for learners who work in, or who want to work in the business and professional management sector. It gives learners the opportunity to:

- develop and demonstrate competence as a Team Leader, Section Leader, Floor Leader, Trainee Supervisor, Call Centre Team Manager or Supervisor
- develop and demonstrate the skills and knowledge to develop the core competencies of the roles above, including team leadership styles, team dynamics, problem solving, providing support, managing the work of teams and communication techniques
- develop personal growth and engagement in learning through the development of personal, learning and thinking skills (PLTS)
- have existing skills recognised
- achieve a nationally-recognised Level 2 qualification

Learners who achieve the Pearson BTEC Level 2 Diploma can progress to Pearson BTEC Level 3 Award in Principles of Management, Pearson BTEC Level 3 Certificate in Principles of Management or the Pearson BTEC Level 3 Diploma in Management, which is the competencies component of the Advanced Apprenticeship in Management. Learners may also progress into roles such as Section Manager, Senior Supervisor or Assistant Manager